



Discovering Operational Discipline

By Robert J. Walter

Human Resource Development Pr. Paperback. Book Condition: New. Paperback. 80 pages. Dimensions: 8.8in. x 7.1in. x 0.2in.Operational Discipline - 15 characteristics of greatorganizations and their people Achieving a Culture of Discipline that supports High Reliability Organizations The concept of operational discipline was distilled from decades of observing the characteristics of high performance teams and individuals. It examines the 15 principles, attitudes, and values that drive organizational excellence in the areas of quality management, safety management, environmental responsibility, and profitability. Operational discipline is defined as a consistent pattern of behavioral choices that support success. The book explores the 15 characteristics that we unconsciously seek during any interaction with others; whether the interaction is with a person, a team, or an organization. Developing a high level of operational discipline is the essence of achieving operational excellence. It is the foundation of every successful business management system. Understanding it helps a company move from good to great by cultivating level 5 leadership in its management team (Collins, 2001) and in each employee. Product and service quality is naturally enhanced and profitability can be maximized when your organization consistently displays the characteristics of operational discipline in its decision making and resulting actions. Economic risk management systems,...



Reviews

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